

# Trusted by Life Sciences. Since 2002.

## The IT Team Your Life Sciences Business Deserves.

centrexIT helps Biocom members operate with confidence through managed IT, cybersecurity, and cloud services built for regulated environments. We understand FDA 21 CFR Part 11, HIPAA compliance, and the unique challenges of biotech, pharma, and medical device companies.

## Our Biocom Member Offerings

### manageIT: Your Complete IT Department

centrexIT offers a full suite of IT services designed to meet your needs. We've got you covered with our 24/7 service desk, monitoring and alerting support, cybersecurity and risk management, and strategic consulting and planning services.

- **Biocom Member Services:** IT services for 15+ users
- **Growing Member Package:** Support package for Members with fewer than 15 users expecting growth within 12 months
- **manageIT Labor:** Discounts available for professional services not included in support offerings

### guardIT: Security Built for Compliance

Our managed cybersecurity services range from integrated solutions to a la carte risk management services designed to reduce the risk of vulnerability to perceived threats.

- **Compliance Risk Assessments**
- **Cybersecurity Essentials** (includes dark web monitoring, email phishing campaigns, and cybersecurity awareness trainings)

### cloudIT: Cloud That Scales With You

A variety of cloud-computing solutions are available for Members looking for secure operations without the regular maintenance of physical servers. Options include private, public, and hybrid clouds.

### buildIT: Projects Done Right

Our project team designs and executes projects designed to refresh or rebuild a Member's network infrastructure, along with coordinating new application installations.

### Dedicated Staffing

centrexIT offers up to full-time staffing to address the needs of our Clients requiring specialized coverage. We provide management and human resource functions for these employees. Employees follow all centrexIT policies and procedures, with Client's policies and procedures incorporated as necessary.

### Hardware

Our preferred hardware suppliers, such as Lenovo, Cisco, etc., provide the top products in the industry for our Clients.

\*Services will vary based on Member needs.

## Member Discounts

### manageIT Discounts

Biocom service discounts are determined by the number of users and complexity of your network - typically between 10-12%.

Growing Member Package is exclusive to Biocom Members only.

- **Member Services:** start at \$2,700/month (non-member \$3,000/month)
- **Growing Package:** starts at \$2,200/month (Biocom Member-exclusive)
- **Labor:** Up to 10% labor discount (eligibility varies)

### guardIT Discounts

- **Compliance Risk Assessments:** 10-15% Discount
- **Cybersecurity Essentials:** 15% Discount

### cloudIT Discounts

- **10% one-time project discount** (applies towards the cost of cloud project labor only)

### buildIT Discounts

- **10% one-time project discount** (applies towards the cost of project labor only)

### Staffing Discounts

Pricing is needs based (experience, duration, etc.), and discounts vary based on support needs. Biocom Members receive a discounted rate determined at time of costing.

### Hardware Discounts

Volume discounts, varies per supplier